
Strategic Management / Governance Curriculum Vitae

Andrew Buckley,
28 Rewarewa Place,
Matua,
Tauranga 3110.
Bay of Plenty

Mobile: 021 02223539

Email: healthcare131@gmail.com

Professional memberships

Member, Institute of Directors

Member, Osteopathic Society of New Zealand

Member, New Zealand Human Factors and Ergonomics Society

Summary of key Skills & Competencies.

I began my working life as an electronics technician in the communications sector. There I became skilled in applied logic and in the technical aspects of this dynamically complex arena.

This was followed by a career in Clinical Medicine. There again I became skilled in the dynamic complexity of individual health and of the interactions between humans and all the ever-changing elements of their environments - workplace, domestic and recreational. These two extensive periods of experience have resulted in my abilities to have an accurate overview of a sector or a business and also an ability to understand the details of individual human performance, production design, product and service design.

I am very familiar with different organisational cultures in many industrial sectors including agriculture, engineering, health, health and safety and education.

From that background, I bring my knowledge, skills and philosophical principles;

- Holistic approach – business is the dynamic interplay of many elements of open systems.
- Critical thinker and dynamic adaptor
- Understanding what drives and impedes human performance
- Understanding and valuing reliable and valid internal controls.
- Strong understanding of health & safety responsibilities.
- Strong understanding of ergonomics and human factors as well as design – usability - of Products and Services as well as design to maximise human performance.
- Effective monitoring of operations – asking the right questions.
- Respectful in debate
- Objectivity
- Triangulation of information from different sources
- Effective risk and opportunity monitoring
- Holding to account and being accountable
- Authenticity and transparency
- Understanding and respecting shareholder goals and expectations

Personal Governance Statement.

I believe governance is about authenticity and about courageously seeking out all relevant information – the good, the bad and the ugly!

Governance is also about being accountable for the impact of governance decisions.

“Good” Governance leads an enabling environment which optimises staff engagement and performance.

I also believe directors must maintain competence and currency in governance and in the industrial sectors in which they operate.

Governance Experience.

Current;

Chair, Alcohol & Drug Community Support Trust, Hamilton. 2015 - present

I am presently in my second year as chair and I was a Standing Trustee for the previous two years.

This is a not for profit organisation which operates as an NGO in the Mental Health and Addictions Sector. We provide residential services to members of our community who are recovering from alcohol and drug addiction. It is funded mainly by Waikato DHB, has an annual turnover of approximately \$250k and Fixed Assets of approximately \$1.5m

Director, Crannog Ltd. 1996 - present

Crannog Ltd. is the business through which I operate my Professional Services.

Over the years, I have directed and managed my clinical services business. I was accountable for the financial performance of my business and also for the non-financial performance and safety. I was also accountable for the clinical performance and professional development of professional colleagues and administrative staff. These roles held high levels of responsibility and accountability for maintaining high standards of performance and safety as well as accountability under legislation and accountability to various funding entities – Accident Compensation Corporation (ACC), Private Insurance Companies, etc.

Previous;

Director - Waikato District Health Board: 2010 - 2016

Waikato DHB is an organisation with strong board values and balances the health needs of the local population with Government Funding. It has an annual turnover of approximately \$1.25bn and a staff of approximately 6,500 – along with indirect funding of the NGO sector, with a similar number of employees.

I sat on the *Board* which holds ultimate accountability. There we engaged with the CEO and Senior Executive team to set and manage the strategic direction of the organisation and monitor financial and non-financial performance.

I also sat on four Committees;

Audit & Risk Committee – close monitoring of conformance against legislative requirements and of internal controls and engaging with external auditors. Close monitoring of Service Quality and Organisational Culture and advising the board regarding risks and opportunities for improvement.

Community & Public Health Advisory Committee – looking deeply at health trends and concerns in the community, monitoring changes and advising the board on spending priorities. Also, looking ahead at expected future trends and ensuring that there will be adequate facilities and an appropriate health workforce to meet the needs and opportunities ahead.

Health Waikato Advisory Committee – ensuring that the internal hospital services performed well against the acute and chronic health needs of the local population and against relevant measures of quality control and asset management.

Disability Support Advisory Committee – advising the board on disability needs of the population and of the disability support services offered by the DHB.

Career Summary.

Since I began my present role as chair of the Alcohol and Drug Community Support Trust, I am very much engaged in raising the profile of the organisation within the Mental Health sector and indeed in the public arena.

I have arranged an external, scientific review of the organisations non-financial performance. This has recently been published and will add strength to our organisational credibility and our future expansion plans.

We are now expanding into the Community Housing sector. This is a natural progression for the organisation but involves significant change with regard to funding and also asset management of the organisation and holds exciting challenges and opportunities for me as chair.

I am accountable to our funder, Waikato DHB, for most effective management of their funding and I am also accountable to them, to our sector NGO colleagues and to our clients, and indeed to the community at large, for the impact of our services on this vulnerable population.

I am leading the board through a time of great change for this organisation.

My background in clinical medicine and in economics, human factors and design meant that I brought to Waikato DHB board table a very detailed knowledge of the sector and I brought valuable input into the debating and decision-making process regarding the various risks, opportunities, challenging problems and solutions to those problems. I maintained the capacity to monitor from a governance perspective both the financial and non-financial performance and to balance the tension between funding, prioritising of resource distribution, patient and community health needs and expectations, staff needs and expectations as well as my accountability and responsibilities as a director.

As a board we respected collective responsibility, accountability and acclaim. I do, however, recognise my personal input in the policies and decisions reached by the board.

During my time on the Waikato DHB board, I benefited greatly from the extensive governance and management skills and experience of the various board members, CEOs and senior executives. The board, CEO, senior executives and senior management operated very much as a community, each bringing their unique knowledge and skills to their individual roles but with everybody focused on safety, effectiveness, efficiency and impact of our decision-making.

Qualifications.

Bachelor of Science (Hons) Osteopathic Medicine

1996 - University of Westminster, London.

PG Diploma in Ergonomics / Human Factors.

2007 – Massey University, Palmerston North.

Certificate in Company Direction

2012 - NZ Institute of Directors, Auckland.

PG Certificate in Adult Teaching

2012 – Waikato Institute of Technology (Wintec), Hamilton.

PG Certificate Management (Strategic Management/Governance)

2016 – University of Waikato, Hamilton.

Interests.

My professional and personal activities and interests very much overlap and complement each other.

I also have a strong interest in human behaviour and performance and I believe everyone has a right to safety, security and the opportunity to live a meaningful life.

I have a keen interest in globalisation and, in particular, in global governance. Technology, business activity, travel, migration, science, news media, entertainment, etc. are all areas which have impact across international borders and, I believe, there is a need for global oversight.

I value the long-term perspective – intergenerational sustainability

From a business perspective, I am very interested in ergonomics, human factors, user-centred design and product / service usability and quality. Also, I am interested in the challenges and opportunities which business face around an ageing workforce and ageing product / service user populations.

Referees.

Mr. Bob Simcock, chairman of Waikato District Health Board (DHB).

Dr. Clyde Wade, cardiologist and board / committee member of Waikato DHB.